

Todd Nacapuy



Professional Experience

Senior Technical Account Manager
Microsoft

Honolulu, HI
November 2005- Present

- Main duties include:
 - Responsible for all Commercial Premier Services in the Hawaii Territory.
 - Responsible for revenue and budget of over \$10 million a year.
 - Negotiate contracts with all major Hawaii based customers
- Subject Matter Expert for Microsoft technologies.
 - Responsible for advising customers on appropriate ways to implement MSFT and Cloud technologies to meet business needs
- Activities include budget planning, forecasting and project management
- Develop companies long term strategic planning of IT resources

Senior Infrastructure Specialist
EDS

Honolulu, HI
September 2002 - August 2005

- Main duties include:
 - Responsible for monitoring and optimizing all Web Services within the Navy and Marine Core network for the Pacific.
 - Requirements include meeting stated Service Level Agreements of 99.1% uptime of all web related services for Navy and Marine Core
 - Responsible for managing web developers and administrators within the NOC
- Subject Matter Expert for Naval Nuclear Propulsion Intranet.
 - Responsible for architecture and implementation of 65,000 user network into the Navy and Marine Core network
 - Responsible for the security of all Naval Nuclear data within the NMCI network.
- Activities include building, installation, and configuration of Windows 2000 Servers in both a Clustered and Non-clustered state. As well as San attached servers for both Dell and EMC installations.
- Additional duties include resolving troubleshooting Active Directory and DNS tier 4 and tier 5 issues.

Summary of Skills

- Application development, integration, testing, training, deployment and support
- Infrastructure acquisition, deployment, support and End-of-Life (EOL) retirement
- Technical and functional project management experience
- Hands-on process reengineering/improvement
- Vendor and system selection & management
- Enterprise-wide, cross-discipline implementation experience
- IT strategy and business systems planning
- Corporate strategy, business planning and capital formation

Education

Microsoft Career Management Academy
Microsoft Services University

Cisco Network Academy (Bellevue Community College)
CCNA program

Seattle University
B.A. in Finance and Accounting